Annexure-B

Investor complaints - Systematix Shares and Stocks (India) Limited as a Stock Broker								
Data for every month ending April 2025								
SN	Received from	Carried forward from	Received during the	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution
		previous month	month					time^(in days)
						Pending for less than 3	Pending for more than 3	
						months	months	
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES 2.0)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
5	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints							
Sr. No	Month	Carried forward from	Received	Resolved*	Pending**		
		previous month					
1	April 2025	Nil	Nil	Nil	Nil		

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month. days, in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints							
Sr. No	Year	Carried forward from previous year	Received during the year		Pending at the end of the year		
1	2021-2022	Nil	3	3	Nil		
2	2022-2023	Nil	8	8	Nil		
3	2023-2024	Nil	1	1	Nil		
4	2024-2025	Nil	Nil	Nil	Nil		
5	2025-2026	Nil	Nil	Nil	Nil		
	Grand Total	Nil	12	12	0		